

Hilton Head Heroes



Your visit to the **Hero House** located at **1 Spanish Moss** in the **Sea Pines Resort** on **Hilton Head Island, South Carolina** includes the following:

- One car pass for access into the Sea Pines Resort.
- Full private use of the **Hero House** for up to 7 nights (for authorized family members only). The House can accommodate a large family with multiple bedrooms, baths, a full kitchen, washer/dryer, outdoor grill and pool. Infant items including crib, baby gate, highchair, stroller and other items. The House also has toys, books, cable TV and WIFI.
- Gift certificates to local restaurants for 5 dinners and 5 lunches.
- A \$100 gift card to a local grocery store.
- \$200 in cash to be used for in restaurants and for additional purchases.
- Gift certificates to some of Island amenities and activities.

A **Hero Host Family** will contact you before your vacation and meet you when you arrive on the Island. This Host Family will get you settled into the Hero House and be your point of contact while you are here. The House will be professionally cleaned before your arrival and immediately after your departure. In order to maintain the integrity of the program, we ask that you **please do the following**:

- Be respectful of your neighbors, the neighborhood and gift certificate donors.
- Keep the House as neat and orderly as possible.
- Before you leave, wash/dry/fold all sheets and towels used during your stay.
- Dispose of all **trash** in the bins behind the House.
- Before you leave, complete the **EXIT FORM** listing any broken items or repairs that need to be made.
- Consider writing the provided thank you notes to the businesses and donors who helped make your vacation possible.

A **Hilton Head Hero vacation does not include** the following:

- Medical treatment or specialized equipment as needed by your family.
- Emergency transportation to a local hospital or doctor.
- Travel expenses to or from Hilton Head Island, South Carolina or other personal expenses incurred while on vacation.
- Replacement of any lost, damaged or stolen gift certificates, cash or personal items.

NO PETS OR SMOKING ALLOWED INSIDE OR OUTSIDE THE HERO HOUSE. NO UNAUTHORIZED FAMILY MEMBERS or GUESTS ARE ALLOWED TO PARTICIPATE IN THIS VACATION.